

# RETURN POLICY

Last updated October 23, 2023

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund or an exchange. Please see below for more information on our return policy.

## RETURNS

All returns must be postmarked within thirty (30) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

## RETURN PROCESS

To return an item, please email customer service at [info@asaptracking.ie](mailto:info@asaptracking.ie) to obtain a Return Merchandise Authorisation (RMA) number. After receiving a RMA number, place the item securely in its original packaging and include your proof of purchase, then mail your return to the following address:

ASAP Tracking  
21 Slane Road  
Crumlin,  
Dublin 12  
D12K7X4  
Ireland

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

## REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least seven (7) days from the receipt of your item to process your return or exchange.

## EXCEPTIONS

The following items cannot be returned or exchanged:

- Installation Services
- Subscription Services

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

## QUESTIONS

If you have any questions concerning our return policy, please contact us at:

Phone: +353892786888

Email: [info@asaptracking.ie](mailto:info@asaptracking.ie)